Hardware Warranty Terms for the Cisco Catalyst Blade Switch 3000 Series for HP

These sections describe the warranty terms for the switch:

- If you purchased the Cisco Catalyst Blade Switch 3000 Series for HP from Cisco, see the "Cisco 90-Day Limited Hardware Warranty Terms" section on page 2.
- If you purchased the Cisco Catalyst Blade Switch 3000 Series for HP from HP or an HP Authorized Reseller, see the "HP Hardware Warranty Terms" section on page 4 for specific HP warranty information.

Americas Headquarters:
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Cisco 90-Day Limited Hardware Warranty Terms

There are special terms applicable to your hardware warranty and various services that you can use during the warranty period. Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com. Follow these steps to access and download the *Cisco Information Packet* and your warranty and license agreements from Cisco.com.

a. Launch your browser, and go to this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpck/cetrans.htm

The Warranties and License Agreements page appears.

1. To read the *Cisco Information Packet*, follow these steps:
   a. Click the **Information Packet Number** field, and make sure that the part number 78-5235-03C0 is highlighted.
   b. Select the language in which you would like to read the document.
   c. Click **Go**.
   d. The Cisco Limited Warranty and Software License page from the Information Packet appears.
   e. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

Note You must have Adobe Acrobat Reader to view and print PDF files. You can download the reader from Adobe's website: http://www.adobe.com

2. To read translated and localized warranty information about your product, follow these steps:
   a. Enter this part number in the Warranty Document Number field:

      78-5236-01C0

   b. Select the language in which you would like to read the document.

c. Click **Go**.

   The Cisco warranty page appears.

d. Review the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

You can also contact the Cisco service and support website for assistance:

http://www.cisco.com/public/Support_root.shtml.

Duration of Hardware Warranty

Ninety (90) days.

Replacement, Repair, or Refund Policy for Hardware

Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of a Return Materials Authorization (RMA) request. Actual delivery times can vary, depending on the customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number

Contact the company from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the information below, and keep it for reference:

Company product purchased from	
Company telephone number	
Product model number	
Product serial number	
Maintenance contract number	

HP Hardware Warranty Terms

This section provides the limited warranty and material limitations for the HP ProLiant and X86 Servers and Options.

Limited Warranty and Material Limitations

Each product is sold subject to the express limited warranty statement relating to that product. THE GLOBAL LIMITED WARRANTY AND TECHNICAL SUPPORT STATEMENT PROVIDES IMPORTANT INFORMATION ABOUT THE NATURE AND SCOPE OF THE EXPRESS LIMITED WARRANTY PROVIDED FOR THE HP PRODUCT, AND ALSO CONTAINS CERTAIN DISCLAIMERS AND LIMITATIONS OF LIABILITY BY HP, WHICH MATERIALLY IMPACT YOUR RIGHTS. ACCORDINGLY, YOU ARE STRONGLY ADVISED TO CAREFULLY READ THE GLOBAL LIMITED WARRANTY AND TECHNICAL SUPPORT STATEMENT BEFORE USING YOUR HP PRODUCT. YOUR USE OF THE HP PRODUCT IS DEEMED TO BE ACCEPTANCE OF THE TERMS AND CONDITIONS SET FORTH IN THE GLOBAL LIMITED WARRANTY AND TECHNICAL SUPPORT STATEMENT.

You can view, print, or download the global limited warranty and technical support statement for ProLiant and X86 servers and options at

http://h18004.www1.hp.com/products/servers/platforms/warranty/index.html

If you do not have access to the website, you can use this form to order a printed copy of the global limited warranty and technical support statement.

Document:
Global Limited Warranty and Technical Support - HP ProLiant and X86 Servers and Options

Step 1. Enter product information (REQUIRED):
Date of Purchase:

Step 2. Enter delivery address:
Company Name:
Name:

Address: (No P.O. Boxes)		
City:	State/Province:	Zip/Postal Code
Country:		Phone Number:
Email:		

Step 3. Place your order:	
Fax this form to 1-800-469-1690 (toll-free in U.S. and Canada	Fax this form to 1-281-518-1599 (toll outside U.S. and Canada)

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This document is to be used in conjunction with the documents listed in the "For More Information" section of the getting started guide.

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